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| **Agenda item:** | **12** |
| **Attachment:** | **F** |

**HRA BOARD COVER SHEET**

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| **Date of Meeting:** | 16 June 2014 |

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| **Title of Paper:** | Complaints Register 2013/14 |
| **Purpose of Paper:** | To provide the Board with details of complaints received during 2013/14. If the Board require further detail regarding a specific complaint please contact the Board Secretary prior to the meeting. |
| **Reason for Submission:** | For information |
| **Details:** | See register |
| **Suitable for wider circulation?** | **Yes** |

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| **Recommendation / Proposed Actions:** | **To Approve** |  |
| **To Note** | **Y** |
| **Comments** |  |

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| **Name:** | Stephen Tebbutt |
| **Job Title:** | Board Secretary and Chief Executive Business Manager |
| **Date:** | 10/06/2014 |