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| **Agenda item:** | **9** |
| **Attachment:** | **D** |

**HRA BOARD COVER SHEET**

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| **Date of Meeting:** | 18 November 2015 |

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| **Title of Paper:** | KPI Report – Q2 2015 |
| **Purpose of Paper:** | To update the board on performance data and highlight any key areas of interest |
| **Reason for Submission:** | The HRA is committed to improving performance and has developed a comprehensive suite of indicators that enable it to both make necessary interventions when data suggests performance is dipping, and to highlight and celebrate areas of high performance |
| **Details:** | Current data suggests the following headlines:1. High performance once again from Ops (A2 Stretch target up 7% on Sep 2014)
2. Significant improvement in Non Rec accreditation audits (action plans submitted and accepted)
3. Strong performance by Finance
4. Need to improve on booking rail tickets in advance
5. Avg cost of hotels out of London significantly decreased
6. Short and long term sickness rates stable

To be published after board meeting on the 18th November |
| **Time required for item:** | 15 |

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| **Recommendation / Proposed Actions:** | **To Approve** | **x** |
| **To Note** |  |
| **For Discussion** | **x** |
| **Comments** |  |

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| **Name:** | Ian Cook |
| **Job Title:** | Director Corporate Services |
| **Date:** | 11/11/2015 |