

Agenda item:	9
Attachment:	

HRA BOARD COVER SHEET

Date of Meeting:	21 November 2018
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Title of Paper:	System Benefits
Purpose of Paper:	To facilitate a discussion on where the HRA can most effectively focus its resources to lever the most significant system benefits and consider how we gather measurable data. The outputs of this discussion will feed into the development of the 19/20 business plan
Reason for Submission:	The board were keen to understand how the HRA's Transformation Programme was contributing to system benefits both currently and in the future
Lead reviewer:	SLT
Details:	<p>The slide deck represents a high level view of the current 'picture' around system benefits and offers some supporting performance metrics related to each of the five 'lozenges' (which constitute the key areas of focus in the Transformation Programme).</p> <p>A separate paper has been provided which gives more comprehensive detail around end to end metrics for Approval</p>
Suitable for wider circulation?	Not in present format
Time required for item:	10 mins

Recommendation / Proposed Actions:	To Approve		
	To Note		
	For Discussion		Yes
	Comments		

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Name:	Ian Cook
Job Title:	Director Transformation and Corporate Services
Date:	20 November 2018

Delivering System Benefits

- Current and future focus
 - Expanding sphere of influence to lever increased benefits
- Benefit map
 - What we do and how it contributes to system benefits
- Where we are now
 - Progress made and the work to do
- Discussion points

HRA control and influence on research pathway

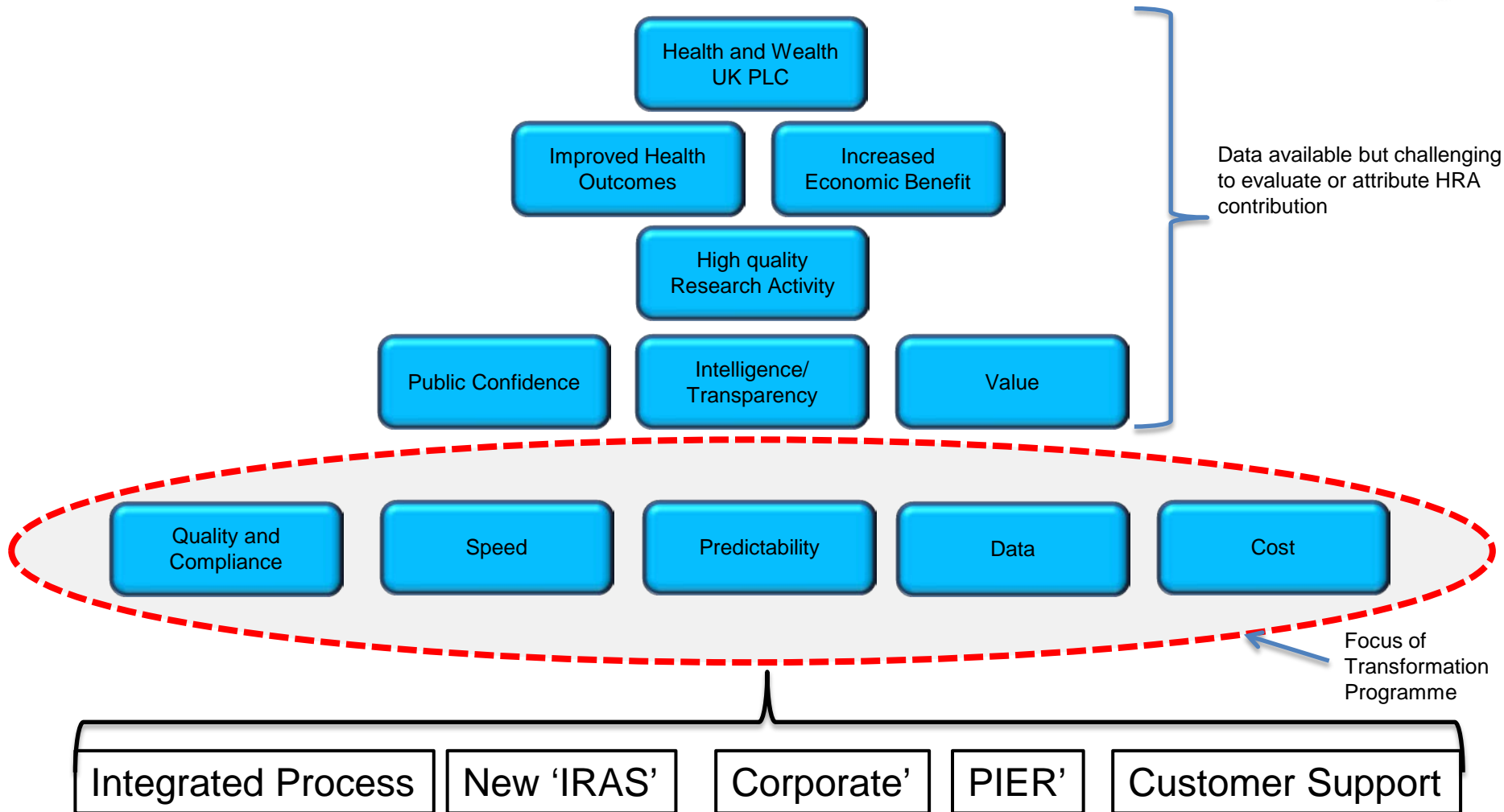
Current sphere of control/influence?

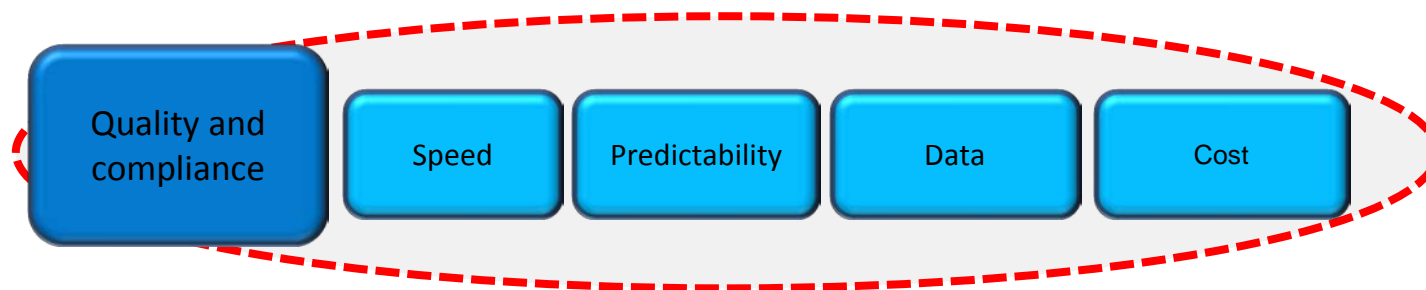


Target spectrum of control/influence?



High level Benefit Map





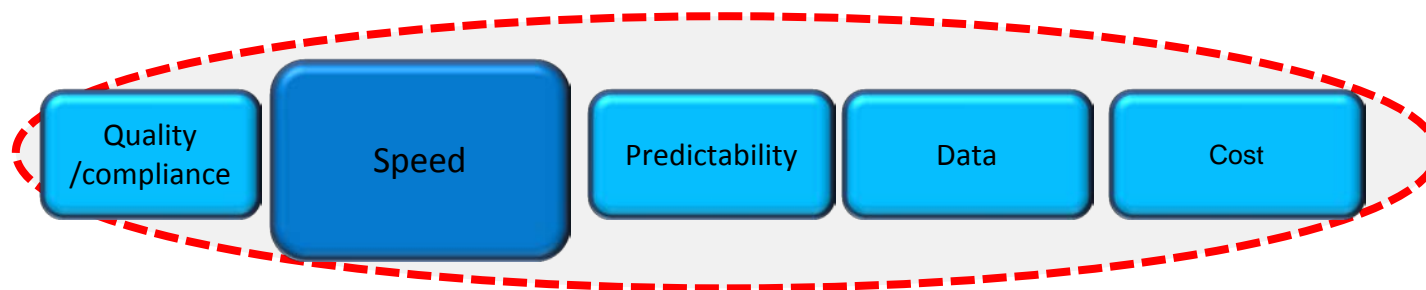
Offering the necessary guidance, advice and support at all stages to ensure quality and compliance

Performance

- Consistently met target of 75% of respondents scoring seven or above in overall satisfaction score
- 16% reduction (36% - 20%) from April 2017 of applications with missing documents
- 85% of Initial assessments now completed and provided to REC's
- Prospective members waiting for interviews reduced from 107 to 39 since April 2018

Commentary

- Focus on HRA only – no data considered from rest of 'system'



Processing applications as quickly as possible whilst maintaining quality of assessment and review

Current Performance

- Application to approval – median remains stable
- Approval from REC conditions being met out perform target for each category
- **Ideal is to improve time from application to recruitment of first patient - *Further data available in separate doc***

Commentary

- Focus is on speed of application through HRA regulatory process
- Full impact of HRA Business change yet to be realised
- End to end process reliant on other external factors e.g. MHRA, Researcher Behaviour, NHS



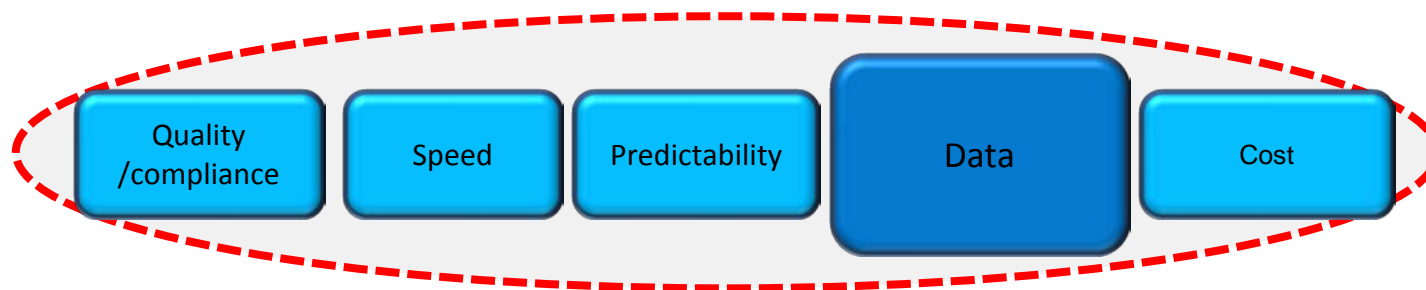
Offering researchers a specific time window within which their application will be approved

Performance

- Now publishing data that shows 1st and 3rd Quartiles to give band of expectation

Commentary

- Full impact of HRA Business change yet to be realised
- End to end process reliant on other external factors e.g. MHRA, Researcher Behaviour, NHS



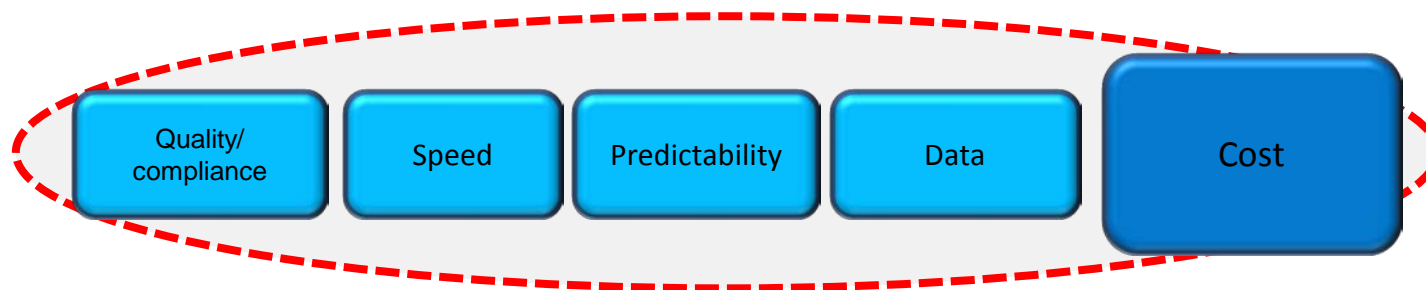
Ensuring that processes and associated systems make the best use of data to inform and improve the research pathway

Performance

- No measures currently in place
- The extraction and manipulation of data remains a very manual process

Commentary

- The management of data is central to our ability to influence/inform improvement in the system
- Capability to be built into new IRAS - though still some way off



Making sure we make the best use of resources

Performance

- Improvement initiatives have resulted in 400k of recurrent savings
- Approval restructure will deliver further savings

Commentary

- Decreasing grant in aid will continue to challenge service delivery

For discussion – a number of questions

- Is the high level benefit map a reasonable model to apply to our thinking ?
- Where do we focus resource in 19/20 to increase influence to realise key system benefits?
- What do we need to do in order to collect data from other parts of the system to measure ‘system’ benefit?