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| **Agenda item:** | **10** |
| **Attachment:** | **C** |

**HRA BOARD COVER SHEET**

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| **Date of Meeting:** | 16 May 2018 |
| **Title of Paper:** | Service Improvement Programme Update |
| **Purpose of Paper:** | To update the Board on current progress of the programme |
| **Reason for Submission:** | To offer the Board assurance that satisfactory progress is being made  |
| **Lead reviewer:** | Senior Leadership Team |
| **Details:** | Contained in slide set. (The format is generally as presented to the board in November 2017 and will continue to be so, in order that the board have a consistency of reporting and can track progress at an appropriate level) |
| **Suitable for wider circulation?**  |  Yes. |
| **Time required for item:**  | 10mins |
| **Recommendation / Proposed Actions:** | **To Approve** |  |
| **To Note** | **Yes** |
| **For Discussion** | **Yes** |
| **Comments** |  |
| **Name:** | Ian Cook |
| **Job Title:**  | Director Transformation and Corporate Services |
| **Date:** | 10 May 2018 |